

Xpress Check-In Wireless

Powered by IJWS with an interface designed specifically for Maestro

PROVIDE YOUR GUEST THE ULTIMATE CHECK IN EXPERIENCE AND GIVE THEM THE GIFT OF TIME

Never before has there been such rapid change in how consumers "connect, interact and transact" with business. Winning organizations realize that exceeding consumers demands means elevating employee service levels to optimize revenue and drive up productivity. IJWS's *Xpress Check-In Wireless* provides your agents with the tools they need to exceed service levels and increase productivity. More importantly, *Xpress Check-In Wireless* helps you give guests the gift of time by providing flexibility in how they "connect, interact and transact" with your hotel. *Xpress Check-In Wireless* is seamlessly interfaced to your Property Management System and Lock System. The systems simple customer facing touch screen allows agents to perform all the functions of a wired front desk terminal anywhere a wireless signal is available. With *Xpress Check-In Wireless* front desk functions may be performed when and where your guest requires, providing a level of service that is light years ahead of the competition.

Wireless provides guests with total flexibility

Xpress Check-In Wireless offers guests immediate check-in or check-out services from anywhere in the hotel via an Apple iPad. With *Xpress Check-In Wireless* agents can meet guests curbside, help them with their luggage and complete the entire check-in process—all at the same time. Guests can check out from the hotel's lobbies, shops, restaurants or from their own rooms. *Xpress Check-In Wireless* streamlines the process of registering large groups. Conference attendees can check in during a welcome reception or kick-off meeting, and tour groups can check in before they even get off the bus. RFID or Magnetic key encoding is also available. The entire transaction typically takes no longer than a minute. Folios, guest messages and coupons may be emailed to the guest or sent to a strategically located printer.

Apple iPad



Expedites check in/out anywhere in your facility

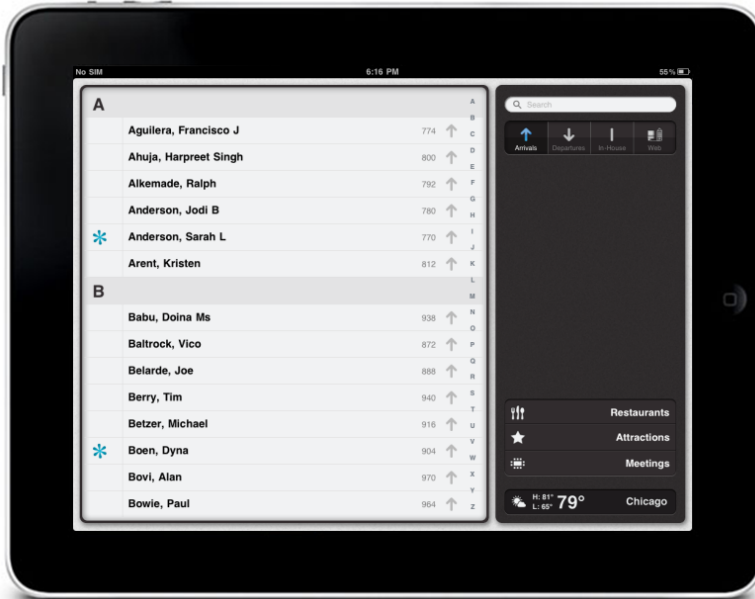


Check In/Out's

Performed where and when your guests require

Give your guests the one thing they want the most...TIME and provide them with a unique experience that will differentiate you from the competition

Sample Apple iPad Screen Shots



The initial check in screen shows the agent all arriving , in house and departing.

The agent may search for a guest in the following ways:

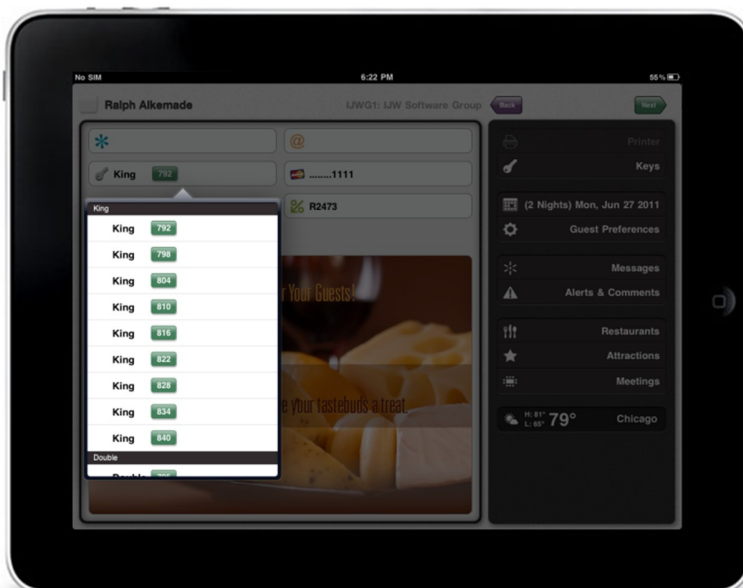
- Enter name
- Swipe a credit card
- Scroll through the on screen list or sort arrivals, departures or web guest



As the guest name is entered into the text box, the screen narrows down the search. Once the guest has been identified, the agent simply touches the appropriate name to begin the check in process.

The guest reservation is then retrieved from the PMS system and displayed for approval or change

Based on the hotel business rules and availability in the hotel, a guest may change their departure date at check in



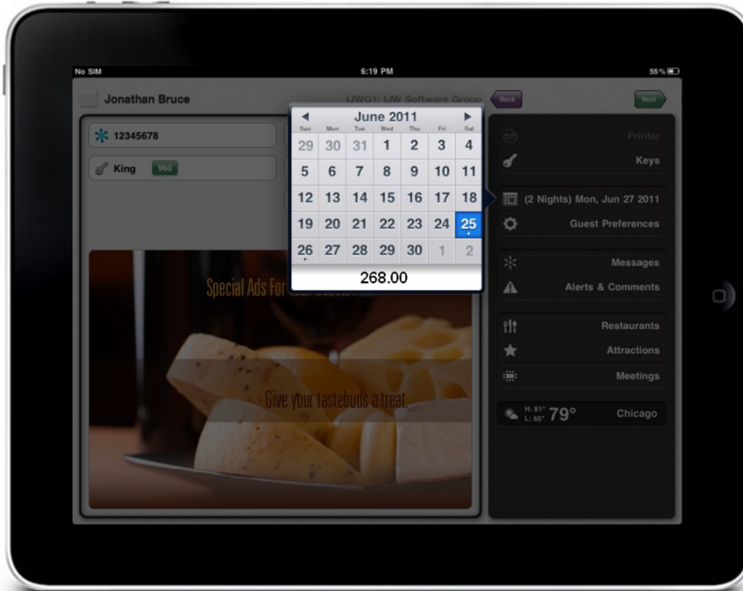
During the check in process, a guest can opt into an email marketing program.

Additionally, the system can utilized a guest email in the following ways:

- Email a folio at check-out
- Email a message waiting at the desk
- Get email or text notification when their room is ready
- If an email address is already on file in the PMS, Xpress Check-in populates the field automatically.

Increase Revenue by Offering Guests an Upgrade

Xpress Wireless will Exceed Your Guests Expectation



Based on the hotels business rules and availability in the hotel, an agent may also make the following changes to the reservation:

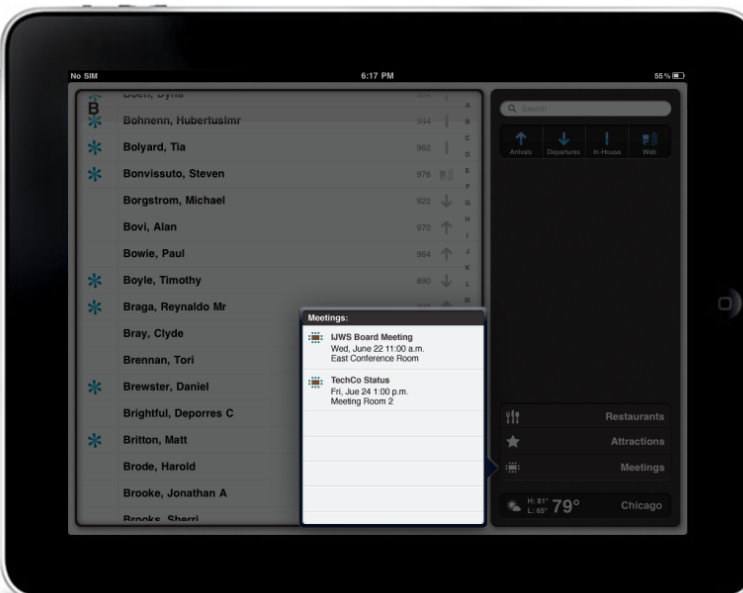
- Change room type
- Change smoking preference
- Up-sell to another room type

Guest messages from the PMS may be displayed to the guest or emailed

Special requests may also be displayed.



Xpress Check-In offers an optional signature capture feature to collect the guest signatures at check-in or check-out.



Once the agent is ready to encode the guest keys, they simply touch the appropriate encoder on the iPad and retrieve the key for the guest.

Multiple keys may also be made from the iPad.

The guest has now been checked into the hotel

With Xpress Wireless most transactions can be performed in under one minute

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