

Xpress Check-In Wireless

Powered by IJWS with an interface designed specifically for Maestro

PROVIDE YOUR GUEST THE ULTIMATE CHECK IN EXPERIENCE AND GIVE THEM THE GIFT OF TIME

Never before has there been such rapid change in how consumers "connect, interact and transact" with business. Winning organizations realize that exceeding consumers demands means elevating employee service levels to optimize revenue and drive up productivity. IJWS's *Xpress Check-In Wireless* provides your agents with the tools they need to exceed service levels and increase productivity. More importantly, *Xpress Check-In Wireless* helps you give guests the gift of time by providing flexibility in how they "connect, interact and transact" with your hotel. *Xpress Check-In Wireless* is seamlessly interfaced to your Property Management System and Lock System. The systems simple customer facing touch screen allows agents to perform all the functions of a wired front desk terminal anywhere a wireless signal is available. With *Xpress Check-In Wireless* front desk functions may be performed when and where your guest requires, providing a level of service that is light years ahead of the competition.

Wireless provides guests with total flexibility

Xpress Check-In Wireless offers guests immediate check-in or check-out services from anywhere in the hotel via a touch screen tablet computer or Symbol hand held. With *Xpress Check-In Wireless* agents can meet guests curbside, help them with their luggage and complete the entire check-in process—all at the same time. Guests can check out from the hotel's lobbies, shops, restaurants or from their own rooms. *Xpress Check-In Wireless* streamlines the process of registering large groups. Conference attendees can check in during a welcome reception or kick-off meeting, and tour groups can check in before they even get off the bus. RFID keys may be encoded via a USB encoder that is connected to the agents tablet. The entire transaction typically takes no longer than a minute. Folios, guest messages and coupons may be emailed to the guest or sent to a strategically located printer. Magnetic key encoding is also available.



WebDT Tablet



Symbol MC50 or
MC70

Check In/Out's

Performed where and
when your guests
require

Give your guests the one
thing they want the
most...TIME and provide
them with a unique
experience that will
differentiate you from
the competition

Supports Numerous RFID and Legacy Magnetic Stripe Lock Systems

With Xpress Wireless most transactions can be performed in under one minute

Enter name, room number, or swipe credit card to locate a guest

Reservation	Name	Arrival	Departure	Room
A-174823	Tsang/Davida	10/1/2008	10/3/2008	
A-219748	Tsang/Dave	10/1/2008	10/3/2008	
A-252942	Tunca/Ipek	10/1/2008	10/3/2008	
A-261139	Tracy/Sally	10/1/2008	10/2/2008	
D-212732	Thomas/Debbie	9/28/2008	10/1/2008	1520
D-229374	Towner/Dan	9/28/2008	10/1/2008	1210
D-252788	Thompson/Greg	9/30/2008	10/1/2008	0517

Name: Room:

1 2 3 4 5 6 7 8 9 0 backspace

Q W E R T Y U I O P

A S D F G H J K L

Z X C V B N M

space

Checkout

Refresh

Step One: The agent swipes guest credit card or enters their name to find the reservation

Confirm Guest

Number of Nights: 2 Departure Date: 10/3/2008 Day of Week: Fri

VIP **Davida Tsang**

Previous Stay Data for this Hotel

Last Stay	Number of Stays	Last Room
06/15/2008	5	1255

NORTHWIND Number: 123456789

Frequent Flyer Number:

Preferred Newspaper: NY Times LT FP MI

Step Two: The tablet retrieves the guest reservation from your Property Management System and displays it for approval

Confirm Rates

Number of Nights: 2 Departure Date: 10/3/2008 Day of Week: Fri

VIP **Davida Tsang**

Specials	Room Number	Room Type
NOSM	101	KING

Credit Card: *****7447

Passport:

SUN	MON	TUE	WED	THU	FRI	SAT
				Comp	Pre-Paid	139.00

Step Three: The agent makes changes to the reservation or offers an upgrade based on availability and your business rules

- Color codes to identify VIP guests
- Exit to PMS if transaction conditions require

Processing

Preparing room key ...

Step Four: The guest agrees to the hotels terms and conditions and the agent encodes the RFID key with the thumb drive encoder

There is a message for you

Step Five: Display or email guest messages received at the front desk

Your check-in is complete.

Increase Revenue by Offering Guests an Upgrade

Xpress Wireless offers more than just Check In and Out

Sample Guest Folio

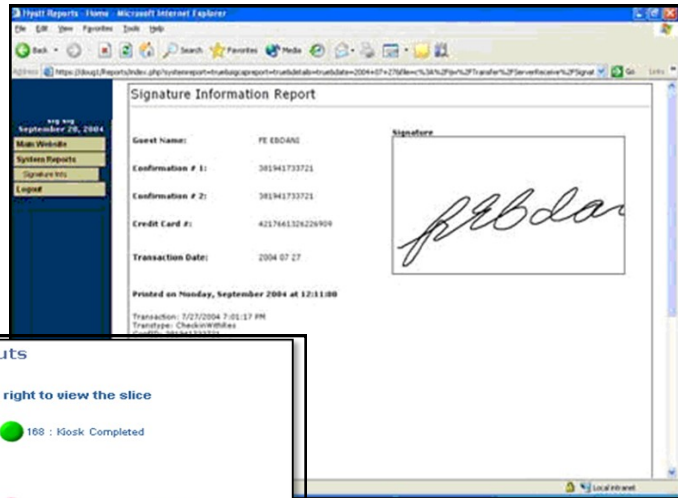


Folios and More: Print or email guest folios, coupons or special promotions for amenities throughout the property

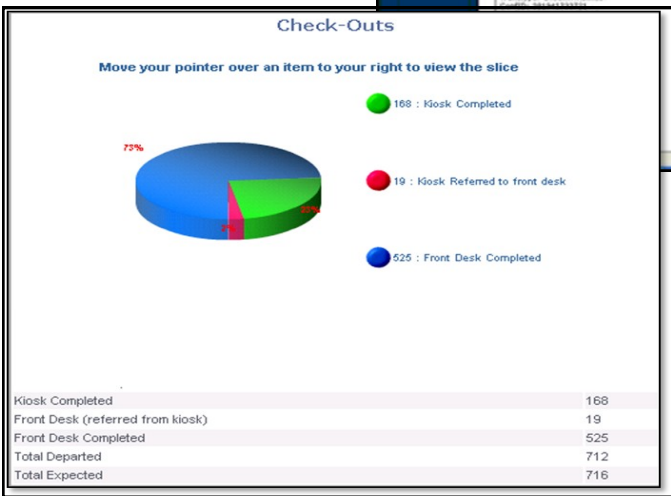
Receipts, folios, guest messages, coupons and promotions may all be printed to a central printer or emailed directly to the guest

Kiosk ID	Connection	Printer	Encoder	Sig Pad
FK00SK1	In Service - Checkin Only	OK	OK	OK
FK00SK10	In Service - Checkin Only	OK	OK	OK
FK00SK11	In Service - Checkin Only	OK	OK	OK
FK00SK12	In Service - Checkin Only	OK	OK	OK
FK00SK2	In Service - Checkin Only	OK	OK	OK
FK00SK3	In Service - Checkin Only	OK	OK	OK
FK00SK4	In Service - Checkin Only	OK	OK	OK
FK00SK5	In Service - Checkin Only	OK	OK	OK
FK00SK6	In Service - Checkin Only	OK	OK	OK
FK00SK7	In Service - Checkin Only	OK	OK	OK
FK00SK8	In Service - Checkin Only	OK	OK	OK
FK00SK9	In Service - Checkin Only	OK	OK	OK

Tablet Monitor: Keeps track of your tablets health and sends alerts to staff and management when attention is necessary



Signature Capture Manager: Quickly retrieve signatures and transaction detail when questions arise



Report Builder: Detailed reports on all wireless activities. Provides custom reporting and email distribution to management

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Authorized Sales
and Service Provider