

Maestro Supported Interfaces

The following is a list of interfaces currently supported by Maestro. Interfaces not listed here may be supported but have not yet been requested. If an unlisted interface is required, please forward specifications to Northwind to verify if it is supported or if a development effort must be undertaken.

All interfaces are RS232 cable based unless otherwise specified. Interfaces are grouped by type and each interface has the current status identified. Status values are:

- Installed - installed at one or more properties in a live environment
- Ready - completed and ready for client installation/testing, but not yet installed
- Internal Test - completed and now undergoing testing at Northwind
- Development - currently being developed
- Wait - on hold due to lack of demand
- Pending - identified as a required interface but not yet submitted for development

Front Office Interfaces

Control Lodging Link™

Brand	Model	Version	Status
PBX	Supported GSS	Lodging Link Premier PTS	Installed
Voice Mail	Supported GSS	Lodging Link Premier PTS	Installed
Call Accounting	Supported GSS	Lodging Link Premier PTS	Installed
Point of Sale	Supported GSS	Lodging Link Premier PTS	Installed
Hospitality Services	Supported GSS	Lodging Link Premier PTS	Development
Keyless Entry/Door Locks	Supported GSS	Lodging Link Premier PTS	Installed
In-Room Internet	Supported GSS	Lodging Link Premier PTS	Installed
Mini Bar	Supported GSS	Lodging Link Premier PTS	Ready
Energy Management	Supported GSS	Lodging Link Premier PTS	Ready

PBX

Brand	Model	Version	Status
Alcatel	AHL4400	08/99 V3.0 and Up	Installed
Avaya (formerly Lucent Technology)	Definity	ASCII 04/97	Installed
Comdial		Hitachi HCX5000	Installed
Ericsson	BP250/MD110	Hitachi HCX5000	Installed
Fujitsu	Starlog 3		Ready
Fujitsu	F9600	12/97	Installed
Hitachi	HCX5000	09/98 7.4	Installed
Iwatsu			Wait
Mitel	SX 2000		Installed
Mitel	SX200D/L/EL/ML/ICP	12/98	Installed
Mitel	3300 ICP		Installed
NEC	NEAX2400	11/95	Installed
Nortel	SL/1		Installed
Percipia	Parallax		Installed
PhoneSuite	112	Hitachi	Installed
TMS			Installed
Toshiba	DK424	Hitachi HCX5000	Installed
Status			Installed
Siemens		Caracas	Wait
Siemens		Status	Installed

VOICE MAIL

Brand	Model	Version	Status
ActiveVoice Avaya (formerly Lucent Technology)	Repartee/Replay Plus Intuity/GuestWork	Hyatt/Encore	Installed Installed
Baypoint Centigram	NuPoint Messenger VoiceMemo	Hyatt/Encore 6.0A and Up (Hyatt/Encore)	Installed Installed
DuVoice Emissary Fujitsu	F9600	Hyatt/Encore SMDI – 12/97	Installed Installed Installed
Hartford Communications Hitachi	Criterion Integrated Voice Mail	Hyatt/Encore	Installed Installed
InnOvation Mitel	InnLine Mitel Mail/Express Messenger	Hyatt/Encore Hyatt/Encore	Installed Installed
NEC Nortel PhoneSuite VoiceGate Siemens Status TMS	NEAXMail (AD8/16/40) Meridian Mail 112	Hyatt/Encore Hitachi Centigram Status	Installed Installed Installed Installed Installed Installed

CALL ACCOUNTING (compatible with most record formats and protocols)

Brand	Model	Version	Status
Amtel	Smarty		Installed
Atlas	500		Installed
CDS	Statcom		Installed
EZ advantage Product	Call-A-Matic	Holidex	Installed
Call-a-Matic	Innline		Installed
Comdial		Hobic/Holidex	Installed
Genesis	UNIX	Onboard/Network	Installed
Genesis	UNIX		Installed
Genesis	Windows	Onboard/Network	Installed
Genesis	Windows		Installed
Hansen Software	CASH		Installed
Hitachi	HCX5000	Ack/Nak	Installed
Homisco		Hobic/Holidex	Installed
ICSS			Installed
InnOvation	InnCharge		Installed
InnTel	1500		Installed
Intech	Housecall\$	Holidex	Installed
ISI	Infortext		Installed
Jazz		Hobic	Installed
MDR	MDR-5000	Ack/Nak	Installed
PhoneBill		Ack/Nak	Installed
PhoneSuite	112	Hobis A	Installed
ProfitWatch		Ack/Nak	Installed
RSI (Telecost)		Ack/Nak	Installed
Siemens		Status	Installed
Status			Installed
Tality			Installed
Tel Electronics	Inn-Form Plus/XL	PMS/HX	Installed
TMS			Installed
XETA		HMS/Holidex	Installed
XIOX Corp	Prophet-h		Installed

POINT OF SALE

Brand	Model	Version	Status
Active Golf	GEN	Micros	Installed
Aloha		Micros	Installed
Digital Dining		Micros	Installed
Digital Dining		DOS	Wait
EasiPOS		Micros	Installed
General Meters		Maestro Generic	Ready
Generic (Ramesys UK)		2.1	Installed
HARMS Millennium		Micros	Installed
HSI		Micros	Installed
Infogenesis		Revelation (TCP/IP, XML)	Installed
IQ		Maestro Generic	Installed
Jencess	Serveway		Installed
Jencess	Saleway		Installed
Logivision		Maestro Generic	Installed
Micros		E7/2700/3700/4700/8700/9700	Installed
PARS		Micros	Installed
Pixel Point		Micros	Installed
Posera	Maitre'D	Micros	Installed
POSitouch			Installed
POSitouch		Micros	Installed
Prosalon		Micros	Installed
QuadraNet	EPOS	Maestro Generic	Installed
Remanco		Vision PMSI	Installed
Sable		Micros/Squirrel	Installed
SzenCorp	Szen18	Micros	Installed
Sharp	5700	Micros	Installed
Silverware		Network-Standard	Installed
Silverware		Network-Enhanced	Installed
Silverware		Micros (RS232)	Installed
Siriusware Ski		Micros	Installed
Ticketing			
SpaSoft		Micros	Installed
Squirrel		CHS	Installed
Squirrel		Lanmark3	Installed
Squirrel		Lanmark6	Installed
System3		Micros	Ready
RTP Ski Ticketing		Micros	Installed

IN ROOM ENTERTAINMENT

Brand	Model	Version	Status
Galavu		Video Checkout	Installed
Lodgenet		Simple Billing Only	Installed
Lodgenet		Video Checkout	Installed
MovieLink		1.7	Installed
NXTV		Video Checkout	Installed
On-Command		Simple Billing Only	Installed
On-Command		Video Checkout	Installed
Quadriga		Video Checkout	Installed

CREDIT CARD

Brand	Model	Version	Status
ICVerify			Wait
Shift 4	\$\$\$ In The Bank		Development
Elavon (formerly Southern Data Comm)	Protobase	4.8X and 6.X	Installed

KEYCARD/DOOR LOCKS

Brand	Model	Version	Status
CISA Security			Wait
Kaba Ilco	System 700	Gateway/Direct	Installed
Marlok			Installed
Onity (formerly Tesa)	HT24	4.x,5.x	Installed
Saflok	5000/6000		Installed
TimeLox			Installed
VingCard Elsafe	VC2100, VC3000	1.3	Installed

CENTRAL RESERVATIONS

Brand	Model	Version	Status
Best Western	Star	1way	Installed
Reserve America		1way w/deposit post	Installed
Global Resources	Falcon	1way, Ascii	Ready

GDS RESERVATIONS

Brand	Model	Version	Status
Expedia		2way	Under development (Q3 – 2009)
iHotelier		1way	Installed
iHotelier		2way	Installed
Open Hospitality		1way	Installed
Pegasus		2way	Under development (Q2 – 2009)
SynXis		1way	Installed
SynXis		2way	Installed
Trust		1way	Installed
Trust		2way	Under development (Q3-2009)

WEB RESERVATIONS

Brand	Model	Version	Status
BookDirect (Spyre)		2way	Ready
iHotelier		1way	Installed
iHotelier		2way	Installed
ResExpress		2way	Wait
ResEze		2way	Installed
SynXis/HubX		2way	Installed
UniRez		1way	Installed

INTERNET ACCESS BILLING

Brand	Model	Version	Status
CAIS Internet			Installed
CISCO	BBMS		Installed
Golden Tree			Installed
Guestek			Installed
Nomadix		HOBIC	Installed
Nomadix		Micros 4700	Installed
TravelNet	Data Valet	HOBIC	Installed
Wayport			Installed

G/L EXPORT

Brand	Model	Version	Status
ACCPAC	User Defined	CSV/TXT	Installed
Aptech Profitvue	User Defined	CSV/TXT	Installed
Dataplus	User Defined	CSV/TXT	Installed
Great Plains	User Defined	CSV/TXT	Installed
IDSbooks			Installed
Mas90/Mas200	User Defined	CSV/TXT	Installed
MYOB		CSV/TXT	Installed
Navision		CSV/TXT	Installed
PeachTree	User Defined	CSV/TXT	Installed
Quickbooks	IIF (Intuit Interchange Format)	CSV/TXT	Installed
Solomon		CSV/TXT	Installed
Timberline		CSV/TXT	Installed

CORPORATE ACCOUNTING

Brand	Model	Version	Status
Corporate Upload – G/L, A/R, T/A	Generic		Installed

REVENUE MANAGEMENT

Brand	Model	Version	Status
EZRMS		1way	Installed
EZRMS		2way	Installed
IdeaS		2way	Installed

VIDEO DISPLAY SYSTEMS

Brand	Model	Version	Status
AFS MessageLink		Guest Message	Installed

THIRD PARTY SALES AND CATERING

Brand	Model	Version	Status
Newmarket	Delphi	Revised 11/03/00	Installed

PARKING CONTROL

Brand	Model	Version	Status
McGann			Installed

MINIBAR

Brand	Model	Version	Status
AMS	AutoClassic	Full Duplex	Installed
Dometic			Ready
TMS-MiniBar Posting			Installed

ENERGY MANAGEMENT

Brand	Model	Version	Status
Alerton		Scientific Atlanta	Installed
Gentec			Installed
InnComm		Scientific Atlanta	Installed
Trane		Polarsoft	Installed
WiSuite		Scientific Atlanta	Installed

CASHLESS VENDING

Brand	Model	Version	Status
C-Star			Ready

Sales and Catering Interfaces

VIDEO DISPLAY SYSTEMS

Brand	Model	Version	Status
Janus Displays		Event Message	Installed
AFS MessageLink		Event Message	Installed

GRAPHICAL ROOM LAYOUT

Brand	Model	Version	Status
TimeSaverSoftware	RoomViewer	Pro Version 6.0	Installed
MeetingMatrix			Development